



# Credit Application Form

 **Heritage Clay Tiles Ltd**  
Yesterday's Traditions Today's Choices Tomorrow's Heritage



TRADE CREDIT ACCOUNT APPLICATION FORM

**PLEASE COMPLETE IN BLOCK CAPITALS**

For any queries regarding this form please contact accounts on 01708 853 953 option 3

**YOUR BUSINESS DETAILS**

COMPANY / TRADING NAME \_\_\_\_\_

COMPANY ADDRESS \_\_\_\_\_

\_\_\_\_\_ POSTCODE \_\_\_\_\_

TELEPHONE \_\_\_\_\_ MOBILE \_\_\_\_\_

FAX NUMBER \_\_\_\_\_ EMAIL \_\_\_\_\_

LENGTH OF TIME AT THIS ADDRESS \_\_\_\_\_ YRS \_\_\_\_\_ MONTHS \_\_\_\_\_

TYPE OF COMPANY: \_\_\_\_\_  SOLE PARTNERSHIP  PARTNERSHIP  LIMITED COMPANY  PLC

OTHER – PLEASE SPECIFY: \_\_\_\_\_

NUMBER OF EMPLOYEES \_\_\_\_\_  0-5  6-10  11-19  20-49  50-99  100-199  200+

NAME OF MAIN PURCHASER \_\_\_\_\_

MARKETING EMAIL ADDRESS \_\_\_\_\_

**LIMITED COMPANIES ONLY**

TYPE OF BUSINESS  BUILDERS MERCHANT  BUILDERS  DEVELOPER  CONTRACTOR  OTHER

COMPANY REGISTRATION NUMBER \_\_\_\_\_ DATE OF INCORPORATION \_\_\_\_\_

\_\_\_\_\_ PARENT \_\_\_\_\_

COMPANY \_\_\_\_\_

**SOLE PROPRIETORS / PARTNER'S / DIRECTORS DETAILS**

NAME \_\_\_\_\_ DATE OF \_\_\_\_\_

BIRTH \_\_\_\_\_ HOME ADDRESS: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_ POSTCODE: \_\_\_\_\_ TEL \_\_\_\_\_

NO: \_\_\_\_\_ MOBILE \_\_\_\_\_

NUMBER \_\_\_\_\_

PREVIOUS ADDRESS IF LIVED AT CURRENT PROPERTY FOR LESS THAN 3 YEARS \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_ POSTCODE \_\_\_\_\_

## TRADE REFERENCE 1

COMPANY NAME \_\_\_\_\_

COMPANY ADDRESS \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

TEL. NO \_\_\_\_\_

CREDIT LIMIT £ \_\_\_\_\_

## TRADE REFERENCE 2

COMPANY NAME \_\_\_\_\_

COMPANY ADDRESS \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

TEL. NO \_\_\_\_\_

CREDIT LIMIT £ \_\_\_\_\_

## INVOICING

MAIN CONTACT FOR INVOICING ENQUIRES \_\_\_\_\_

NAME \_\_\_\_\_ TEL NO \_\_\_\_\_

THESE CONTACT DETAILS WILL ONLY BE USED FOR INVOICING PURPOSES \_\_\_\_\_

EMAIL ADDRESS TO SEND INVOICES TO \_\_\_\_\_

EMAIL TO SEND STATEMENTS TO \_\_\_\_\_

## BANK DETAILS

BANK NAME \_\_\_\_\_

ADDRESS \_\_\_\_\_

\_\_\_\_\_

POSTCODE \_\_\_\_\_

## BANK ACCOUNT

<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
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## SORT CODE

<input type="text"/>	<input type="text"/>	-	<input type="text"/>	<input type="text"/>	-	<input type="text"/>	<input type="text"/>
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# GDRP

I AUTHORISE HERITAGE CLAY TILES LTD TO KEEP MY DETAILS ON FILE FOR MARKETING AND ACCOUNT PURPOSES FOR THE FOLLOWING DURATION

Please tick your requirements

1 Month    6 Months    1 Year    2 Years    Forever

PLEASE COMPLETE ALL SECTIONS AND RETURN TO

**Heritage Clay Tiles Ltd 26a Bourne Court, Woodford Green, Essex IG8 8HD**

Please supply one of the following as proof as identification.....

**Limited Company:** Company letterhead

**Sole Traders / Partnerships:** Proof of your home address / Such as a bank, building society or credit card statement or recent utility bill.

I/we the undersigned apply to Heritage Clay Tiles Ltd for credit facilities and declare that the information given above is accurate. I/we agree to the trade on Heritage Clay Tiles Ltd terms and conditions of sale applicable at the date of transaction and confirm that I/we have read the terms and conditions of sale contained on this form. Heritage Clay Tiles Ltd reserves the right to terminate this agreement of credit forthwith without notice upon breach by the customer of any terms and conditions and all amounts the outstanding will become forthwith. Thereafter interest will be charged on a daily basis until the account is paid in full.

Signature

Signature

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Name (Please print)

Name (Please print)

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If you open an account we may search the files of credit reference agencies who will record the search, and we may share that information about the way in which you conduct your account with other lenders and with credit reference agencies. If you don't wish us to carry out such a search then please do not complete this form. We may need to disclose your information to our agents. We will record your purchasing preferences and may use your information for marketing.

Under the data protection act, you have the right to apply for a copy of the information we hold on you (for which we may charge a small fee) and to correct inaccuracies. Due to training requirements, some telephone calls maybe monitored.



## Terms of Trading

- 1 Business customers and consumers**
- 1.1 Some of these terms apply to consumers only; some apply to business customers only. Those terms are marked as such.
- 1.2 All other terms apply to all customers.
- 1.3 You are classified as a business customer if you indicate to us that the goods supplied by us will be used in the course of your business or if you use the goods in the course of your business.
- 1.4 If you are not a business customer, you are a consumer. You have certain statutory rights as a consumer, which are not affected by these terms. Contact your local trading standards office for more information. Words in *italic type* are legal words which clarify, rather than alter, the meaning of the relevant clause.
- 2 Price**
- 2.1 The price quoted excludes VAT (unless otherwise stated). VAT will be charged at the rate applying at the time of delivery.
- 2.2 Our quotations lapse after 28 days (unless otherwise stated).
- 2.3 The price quoted excludes delivery (unless otherwise stated).
- 2.4 **Business customers only:** unless otherwise stated, the price quoted to business customers is an illustrative estimate only and the price charged will be our price current at the time of delivery.
- 2.5 **Business customers only:** rates of tax and duties on the goods will be those applying at the time of delivery.
- 2.6 **Business customers only:** at any time before delivery we may adjust the price to reflect any increase in our costs of supplying the goods.
- 3 Delivery**
- 3.1 All delivery times quoted are estimates only.
- 3.2 All deliveries quoted by lorry are for full lorry loads and include up to thirty minutes unloading time at the place of delivery and subject to unobstructed good hard road and clear access.
- 3.3 You must unload and provide storage space for the goods on delivery, at no cost to us.
- 3.4 If we fail to deliver within a reasonable time after the quoted delivery time, you may (by informing us in writing) cancel the contract, however:
- 3.4.1 you may not cancel if we receive your notice after the goods have been dispatched or the goods are made to order; and
- 3.4.2 if you cancel the contract, you can have no further claim against us under that contract.
- 3.5 If you accept delivery of the goods after the estimated delivery time, it will be on the basis that you have no claim against us for delay (including *indirect or consequential loss*, or increase in the price of the goods).
- 3.6 We may deliver the goods in instalments. Each instalment is treated as a separate contract.
- 3.7 We may decline to deliver if:
- 3.7.1 we believe that it would be unsafe, unlawful or unreasonably difficult to do so; or
- 3.7.2 the premises (or the access to them) are unsuitable for our vehicle.
- 4 Risk**
- 4.1 The goods are at your risk from the time of delivery.
- 4.2 Delivery takes place either:
- 4.2.1 at our premises (if you are collecting them or arranging carriage); or
- 4.2.2 at your premises or address specified by you (if we are arranging carriage).
- 4.3 You must inspect the goods on delivery. If any goods are damaged or not delivered, you must write to tell us within forty-eight hours of delivery or the expected delivery time. You must give us (and any carrier) a fair chance to inspect the damaged goods.
- 5 Payment terms**
- 5.1 You are to pay us in cash or in cleared funds prior to delivery, unless you have an approved credit account.
- 5.2 **Business customers only:** If you have an approved credit account, payment is due no later than 30 days after the date of our invoice unless otherwise agreed in writing.
- 5.3 If you fail to pay us in full on the due date we may:
- 5.3.1 suspend or cancel future deliveries;
- 5.3.2 cancel any discount offered to you;
- 5.3.3 **Business customers only:** charge you interest at the rate set under s.6 of the Late Payment of Commercial Debts (Interest) Act 1998; calculated (on a daily basis) from the date of our invoice until payment; before and after any judgment (unless a court orders otherwise);
- 5.3.4 **Consumers only:** charge you interest at a rate equivalent to the rate set for business debts under s.6 of the Late Payment of Commercial Debts (Interest) Act 1998;
- 5.3.5 claim fixed sum compensation from you under s.5A of that Act to cover our credit control overhead costs; and
- 5.3.6 recover (under clause 5.8) the cost of taking legal action to make you pay.
- 5.4 If you have an approved credit account we may withdraw it or reduce your credit limit or bring forward your due date for payment. We may take any of these actions at any time and without notice.
- 5.5 **Business Customers only:** you do not have the right to set off any money you may claim from us against anything you may owe us.
- 5.6 **Consumers only:** you may only set off money you claim from us against money you owe us with our written agreement and on such terms as we may state.
- 5.7 While you owe money to us, we have a right to keep any property we may hold of yours until you have paid us in full (*alien*).
- 5.8 You are to indemnify us in full and hold us harmless from all expenses and liabilities we may incur (directly or indirectly) and including finance costs, legal costs on a full indemnity basis; and the costs of instructing a debt collection agency to recover a debt due to us if any) following any breach by you of any of your obligations under these terms.
- 5.9 **Consumers only:** clause 5.8 means that you are liable to us for losses we incur because you do not comply with those terms. We may claim those losses from you at any time and if we have to take legal action we will ask the court to make you pay our legal costs.
- 6 Title**
- 6.1 **Consumers only:** your statutory rights are unaffected.
- 6.2 **Business customers only:** until you pay all debts you may owe us:
- 6.2.1 you may use those goods and sell them in the ordinary course of your business, but not if:
- a. we revoke that right (by informing you in writing); or
- b. you become insolvent.
- 6.3 **Business customers only:** you must inform us (in writing) immediately if you become insolvent.
- 6.4 **Business customers only:** if your right to use and sell the goods ends you must allow us to remove the goods.
- 6.5 **Business customers only:** we have your permission to enter any premises where the goods may be stored:
- 6.5.1 at any time, to inspect them; and
- 6.5.2 after your right to use and sell them has ended, to remove them, using reasonable force if necessary.
- 6.6 Despite our retention of title to the goods, we have the right to take legal proceedings to recover the price of goods supplied should you not pay us by the due date.
- 6.7 You are not our agent. You have no authority to make any contract on our behalf or in our name.
- 7 Warranties**
- 7.1 We warrant that the goods:
- 7.1.1 comply with their description on our acknowledgement of order form; and
- 7.1.2 are free from material defect at the time of delivery (as long as you comply with clause 7.4).
- 7.2 **Business customers only:** we give no other warranty (and exclude any warranty, term or condition that would otherwise be implied) as to the quality of the goods or their fitness for any purpose.
- 7.3 **Consumers only:** the warranty in clause 7.1 is in addition to your statutory rights.
- 7.4 If you believe that we have delivered goods which are defective in material or workmanship, you must:
- 7.4.1 inform us (in writing), with full details, as soon as possible; and
- 7.4.2 allow us to investigate (we may need access to your premises and product samples).
- 7.5 If the goods are found to be defective in material or workmanship (following our investigations), and you have complied with those conditions (in clause 7.4) in full, we will (at our option) replace the goods or refund the price.
- 7.6 We are not liable for any other loss or damage arising from the contract or the supply of goods or their use, even if we are negligent, including (as examples only):
- 7.6.1 direct financial loss, loss of profits or loss of use; and
- 7.6.2 indirect or consequential loss.
- 7.7 Our total liability to you (from one single cause) for damage to property caused by our negligence is limited to £2,000,000.
- 7.8 For all other liabilities not referred to elsewhere in these terms our liability is limited in damages to the price of the goods.
- 7.9 Nothing in these terms restricts or limits our liability for death or personal injury resulting from negligence.
- 7.10 Nothing in these terms affects or limits our liability for fraudulent misrepresentation.
- 8 Specification**
- 8.1 If we prepare the goods in accordance with your specifications or instructions you must ensure that:
- 8.1.1 the specifications or instructions are accurate;
- 8.1.2 goods prepared in accordance with those specifications or instructions will be fit for the purpose for which you intend to use them; and
- 8.1.3 your specifications or instructions will not result in the infringement of any intellectual property rights of a third party, or in the breach of any applicable law or regulation.
- 8.2 **Business Customers only:** We reserve the right:
- 8.2.1 to make any changes in the specifications of our goods that are necessary to ensure they conform to any applicable safety or statutory requirements; and
- 8.2.2 to make without notice any minor modifications in our specifications we think necessary or desirable.
- 9 Return of goods**
- 9.1 We will accept the return of goods from you only:
- 9.1.1 by our prior agreement (confirmed in writing);
- 9.1.2 on payment of an agreed handling charge (unless the goods were defective when delivered) and
- 9.1.3 where the goods are as fit for sale on their return as they were on delivery (less any costs incurred by us)
- 9.1.4 Goods will not be applicable for return after 90 days from delivery
- 10 Cancellation**
- 10.1 You may not cancel the order unless we agree in writing (and clauses 3.1.2 and 10.2 then apply).
- 10.2 If the order is cancelled (for any reason) you are then to pay us for all stock (finished or unfinished) that we may then hold (or to which we are committed) for the order.
- 10.3 We may suspend or cancel the order, by written notice if:
- 10.3.1 you fail to pay us any money when due (under the order or otherwise);
- 10.3.2 you become insolvent;
- 10.3.3 you fail to honour your obligations under these terms.
- 11 Waiver and variations**
- 11.1 Any waiver or variation of these terms is binding in honour only unless:
- 11.1.1 made (or recorded) in writing;
- 11.1.2 signed on behalf of each party; and
- 11.1.3 expressly stating an intention to vary these terms.
- 11.2 All orders that you place with us will be on these terms (or any that we may issue to replace them). By placing an order with us, you are expressly waiving any printed terms you may have to the extent that they are inconsistent with our terms.
- 12 Force majeure - business customers only**
- 12.1 If we are unable to perform our obligations to you (or able to perform them only at unreasonable cost) because of circumstances beyond our control, we may cancel or suspend any of our obligations to you, without liability.
- 12.2 Examples of those circumstances include act of God, accident, explosion, war, terrorism, fire, flood, transport delays, strike and other industrial disputes and difficulty in obtaining supplies.
- 13 General**
- 13.1 English law is applicable to any contract made under these terms. The English and Welsh courts have non-exclusive jurisdiction.
- 13.2 If you are more than one person, each of you has joint and several obligations under these terms.
- 13.3 If any of these terms are unenforceable as drafted:
- 13.3.1 it will not affect the enforceability of any other of these terms; and
- 13.3.2 if it would be enforceable if amended, it will be treated as so amended.
- 13.4 We may treat you as insolvent if:
- 13.4.1 you are unable to pay your debts as they fall due; or
- 13.4.2 you (or any item of your property) become the subject of:
- a. any formal insolvency procedure (examples of which include receivership, liquidation, administration, voluntary arrangements (including a moratorium) or bankruptcy);
- b. any application or proposal for any formal insolvency procedure; or
- c. any application, procedure or proposal overseas with similar effect or purpose.
- 13.5 **Business customers only:** All brochures, catalogues and other promotional materials are to be treated as illustrative only. Their contents form no part of any contract between us and you should not rely on them in entering into any contract with us.
- 13.6 **Business customers only:** Any notice by either of us which is to be served under these terms may be served by leaving it at or by delivering it to (by first class post or by fax) the other's registered office or principal place of business. All such notices must be signed.
- 13.7 No contract will create any right enforceable (by virtue of the Contracts (Rights of Third Parties) Act 1999) by any person not identified as the buyer or seller.
- 13.8 The only statements upon which you may rely in making the contract with us, are those made in writing by someone whose our authorised representative and either:
- 13.8.1 contained in our estimate (or any covering letter) and not withdrawn before the contract is made; or
- 13.8.2 which expressly state that you may rely on them when entering into the contract.
- 13.9 Please note that we may transfer personal information about you to those we may appoint to administer your account or recover amounts owing. That may include, for example, passing information about you to our insurers, debt recovery agents and solicitors, if you fail to pay us.



Tel: 01708 853 953

Select Option 3

email: [accounts@heritagetiles.co.uk](mailto:accounts@heritagetiles.co.uk)

website: [www.heritagetiles.co.uk](http://www.heritagetiles.co.uk)

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